



## IDEAL Mediation Inc. Selecting a Mediator

Deciding on the process to resolve your dispute is important. With more information prior to arriving at your decision, the more successful the outcome is likely to be. There are a number of factors you should consider when selecting a mediator. Provided below are some interview questions to ask a prospective mediator:

1. Are you an accredited mediator and with which organization?

NOTE: If they lack accreditation - thank them for their time and move on to the next interview.

2. What issues can be mediated?

a. Separation and Divorce AKA Family Mediation:

- i. Custody & Access AKA Parenting?
- ii. Child support and/or Spousal support?
- iii. Financial and Property Division & Equalization?
- iv. Variation of terms of a domestic contract or court order?

b. Work Place:

- i. Conflict between employees?
- ii. Conflict between owners or management or supervisors and employees?
- iii. Conflict between vendors and clients

c. Wills and Estates?

3. How does your professional background contribute to your mediation process?

4. Are you willing to work with lawyers?

5. What professionals make up your client support network?

6. What types of mediation sessions are available:

- a. Face to face?
- b. Shuttle (people in different rooms)?
- c. Conference call?